



## **Features list 2010**

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*QW* is the UK's leading independent magazine on quality. It is the magazine of the Chartered Quality Institute, the only chartered professional body devoted entirely to quality. Distributed each month to 11,000 professionals, it reports on contemporary business issues and lists the latest jobs in quality.

<b>January</b>	<b>Business case for quality</b>
<b>February</b>	<b>Customer relationship management</b>
<b>March</b>	<b>Healthcare/NHS</b>
<b>April</b>	<b>The quality profession</b>
<b>May</b>	<b>Quality awards</b>
<b>June</b>	<b>Quality and strategy</b>
<b>July</b>	<b>Local government</b>
<b>August</b>	<b>BRIC countries and quality</b>
<b>September</b>	<b>Technology and management systems</b>
<b>October</b>	<b>Innovation</b>
<b>November</b>	<b>Benchmarking</b>
<b>December</b>	<b>Sustainability</b>

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