

Delegate Feedback from the December 2011 session delivered by Tony Lintern

Comments / Evaluation of tutor	Comments / Evaluation of course	Why the CQI	Further Comments
Informative and fun	Very good. Would have been nice to have been offered a copy of the standard to buy - could the CQI get a preferential rate	Value for money and location	Room layout was a bit odd. Would have been better to swap rooms around
Excellent	Really interesting and has helped me understand ISO 9001	My company chose this	Just one comment: meeting room could have been laid out better with tea and coffee being set up in the corridor instead of the other way around
Very knowledgeable and informative. Gave good examples of experiences	Most relative and complimentary to my position. Good quality content. Well presented foundation	Recommended by colleague	I found the course wholly informative and structurally sound in its content and presentation. A great foundation
Excellent	Great course, odd layout of training room which lead to being disturbed	They are the lead organisation in the UK	
Good support for queries and clarification of requirements	Due to nature of course it was mainly presentation/lecture, but good use of group work where applied. Good structure to course - just what I needed	Generic quality training to draw on a range of other types of organisations	
Excellent knowledge	As above	Recommended by company training	
Tony made a very formal subject interesting and passed on m any tips and suggestions	Good - have a good base to work from	Recommended by client, check out the CQI website	
Very good. Informative	Fair. Good	Reputation	
Great, very good communication skills. Well presented	Good - have a good base to work from	Internet research - good feedback from other people previously attending training	