

Delegate Feedback from the January 2012 session delivered by Mike Debenham

Comments / Evaluation of tutor	Comments / Evaluation of course	Why the CQI	Further Comments
Fantastic and inspiring course presented by Mike. Liked the format of the training course. His examples based on personal experience make the training come to life	Very informative and useful	Simply the best	Would love to participate in other training
Excellent programme. Very well prepared and presented	Very useful programme. Fully correspond to my expectations	Other QMS officers at ESA have successfully completed the programme and recommend it	Change the working team during group work
Very good trainer, made the course interesting and has proved very useful	Very good course	Good reputation	
Ok	Ok	Benchmarking	
Mike provided an excellent course	This course was as promised very well	CQI is well known champion in quality management	I have no specific suggestions for improvement
Excellent knowledge and real life scenarios help	Very well presented		Excellent course. Definitely recommend. Mike was excellent
	Small rooms. Better to mix the groups, not always same team (person) to work with		
Very good, interesting	Worth while, informative	Recommendation	
Excellent, a leader in his field	Very worth while and effective delivery		