



Sellafield Ltd

Cost of Quality

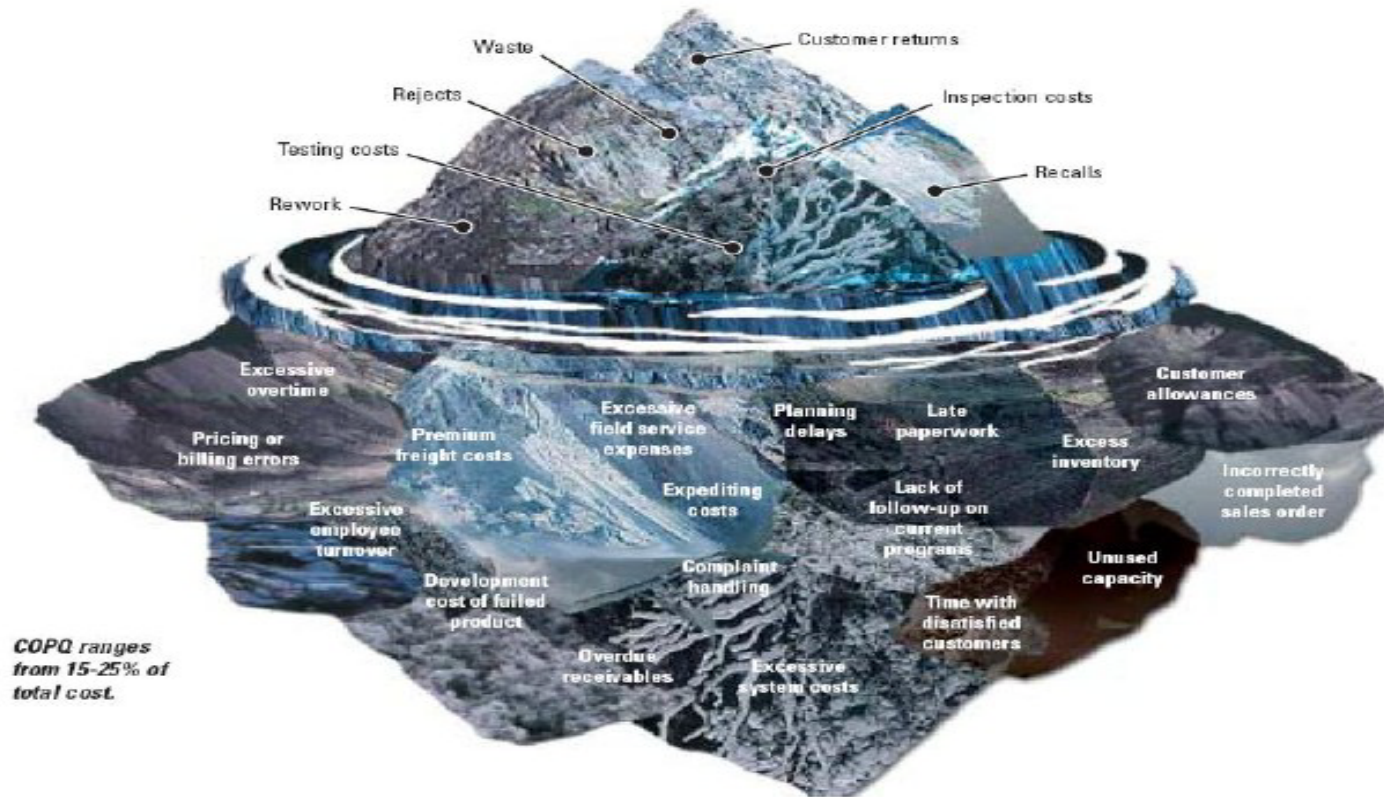
Emma Sloan - Supply Chain Improvement

30th September 2010 – CQI Cumbria Branch Event

Cost of Poor Quality (COPQ)

FIGURE 3 Cost of Poor Quality (COPQ)

As a company gains a broader definition of poor quality, the hidden portion of the iceberg becomes apparent:



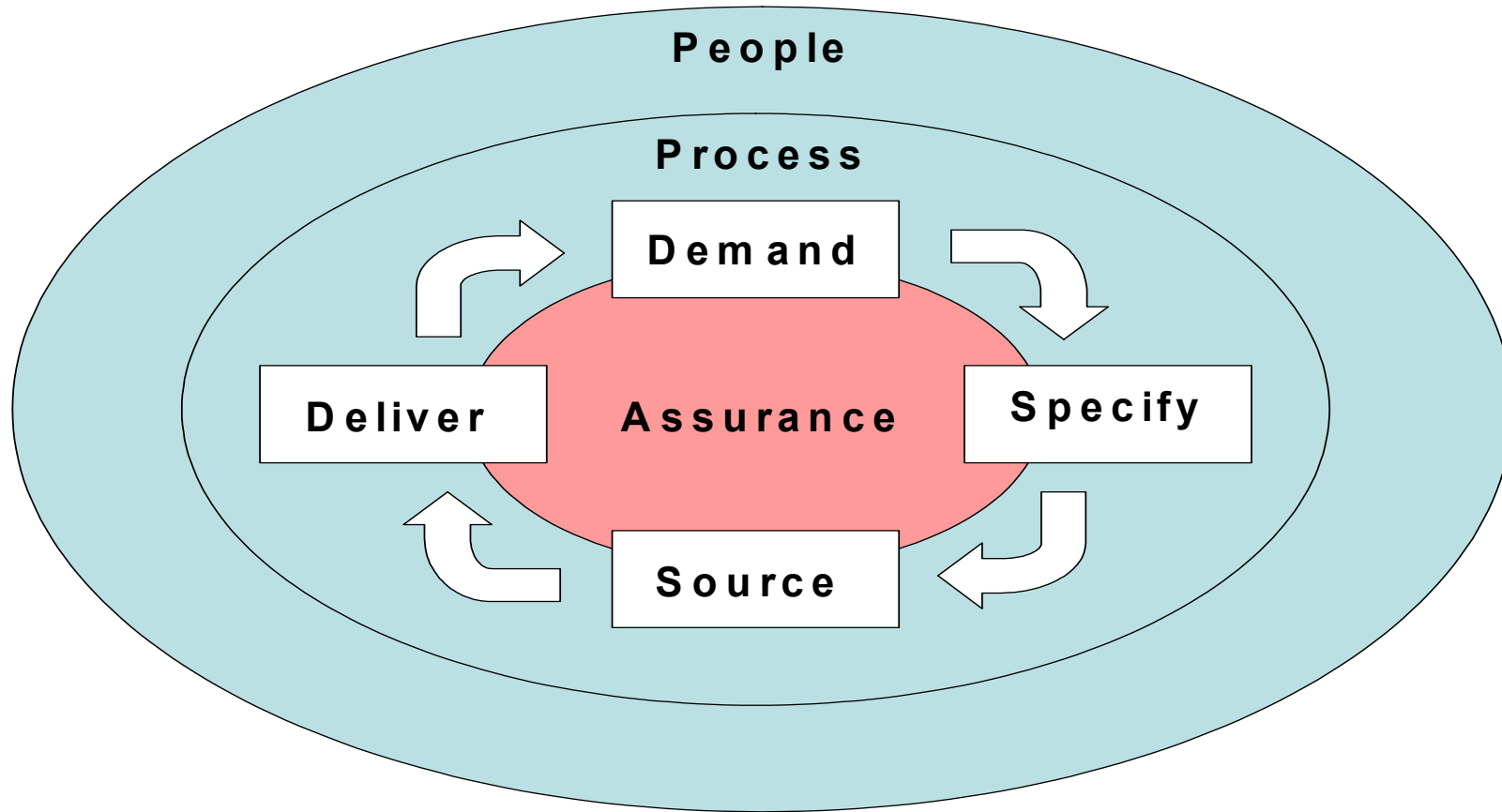
Quality

Supply Chain Performance Issues

- Recent examples of Supply Chain organisations failing to meet the required standards in:
 - Construction (concrete quality issues)
 - Fabrication (pipe corrosion & valve quality deficiencies)
 - Supply of Goods (nuclear material containers, flask & container spares)
- As a result, SL is strengthening its Supply Chain Quality arrangements
- SL not helping the supply chain
 - Inaccurate specifications and drawings often sited as an area of concern

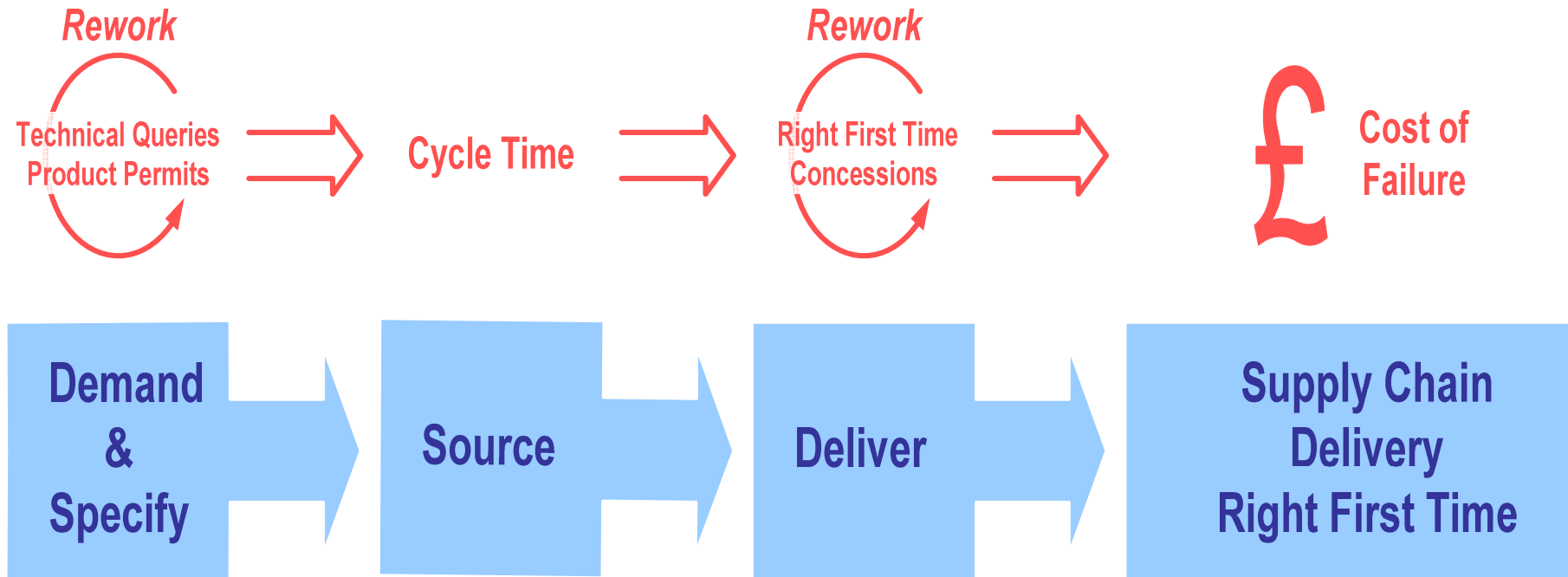
Quality

Supply Chain Improvement Plan



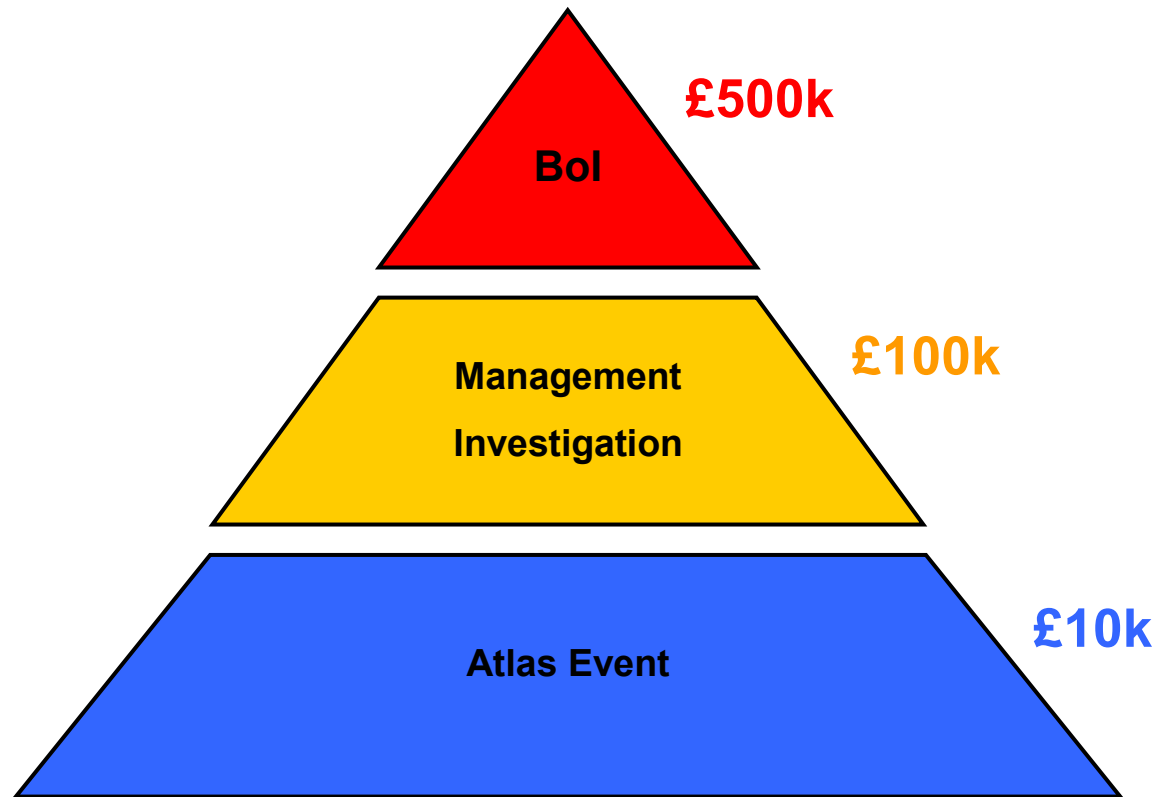
Quality

Measures of Success - *Elimination of Waste*



Quality

Cost of Failure Norms



Quality