

Model of Sustainable Organisation (MoSO)

Minutes of Working Group Meeting

Meeting Date: 11 March 2010 Venue: CQI, 12 Grosvenor Crescent, London SW1X 7EE

Outcomes to be worked towards during the day

The meeting aim to progress development of the open-source, web-based Model of Sustainable Organisation (MoSO), which is being evolved by DemSIG.

Project storyboard/minutes (Quality plan) to include:

- Achievement of Verification and Validation Plan **milestone**
- Additional website work
- MoSO Promotional Plan
- Next steps [alt Facilitator/Provocateur] and Agenda for 03-Jun-2010

DETAIL

10.30	Verification Sign Off: Are all the articles complete? (See Derek's list) Is there consensus for this based on circulated questionnaire and LinkedIn discussions? If more work is needed, what suggestions are there of things to do?	
	Review of MoSO Published Website and articles - TR	TR
	INDIVIDUAL WEBPAGES	
	MoSO Introduction - still a bit long - what is MoSO for? See later.	AC/TR
	MoSO Basic Model – needs link to related .pps file which is still too big; 1mb max.	TR
	Enhanced Model – new Icons/buttons to be added.	TR
	How to use MoSO – still working on this.	AC/TR
	FAQ – more work needed	WP/AH
	Glossary – more work needed	WP/AH
	Buttons – have moved on - need organising	
	Contributing to MoSO – GOOD ENOUGH	
	Self examining questions – DELETE	
	Training products – under development	AC
	Author BIO's – to be added	All
	Two new threads on LinkedIn – Env.	MU
	Sus.	TB

LINKED FILES-BASIC MODEL

Work still needed AC to lead

BASIC ELEMENTS

Operating System – completed, but open to further improvement. DR/TR

People, Culture, Leadership & Management – completed, good enough.

Societal Influences and learning – completed as embedded text. FH, see later

The Environment – MU will lead development – see later. MU/TB

SUPPORTING INFO PAGES/ARTICLES

Principles – one pager can be used as link in Intro/Basic Model/How to Use TP/TR

System Thinking – bite/snack/meal agreed, with larger linked document. ER

Self examining questions, ER

Reduce amount of supporting info. ER

VoP – completed, needs moderating. AC/TP

Values – need single page. AC/TP

Case studies – need to leave space for individual organisations to put up their own case studies TR

11.00 Review draft Acceptance Questionnaire

Individual questions reviewed, to be completed. FH

To be reviewed by two groups; FH

CQI Members signed up to DemSIG,

Management Group of CQI

13.30 What is MoSO for?

The MoSO model allows you to make sense of your way forward

Stimulates useful questions about your current state,

Useful thinking,

Useful resources,

Practical examples,

Stimulates new thinking to build and embed sustained success,

14.30 Need proposal re. Navigation using buttons. FH/TR

General agreement that MoSO button should come at the end. TR

15.00 Focus Group Process

Tony has developed a template format involving 10 questions that can be used with any focus group to investigate the relevance of any element of MoSO. Seen as part of the validation process.

To what extent is it clear to you what the purpose of the MoSO Model is?

To what extent does this content provide a clear positioning and fit within the MoSO Model, that aligns with real-life pressures on a sustainable business?

To what extent is the content relevant to issues you face? Is it helpful, unhelpful or just interesting?

Consider the content and how it flows; to what extent is it clear, sensible, attractive, purposeful, understandable, and comprehensible?

Did you find that the content allowed you to descend into relevant and well-structured levels of detail? To what extent was the content possible to follow in an ordered way?

To what extent can you easily find lessons learned and how useful to the appear to be?

Did you observe references to Sources? Could you access them? Did they match the sort of baseline that you would expect from a work of this kind?

Were you able to compare, by cross-reference or allusions in the content, the ideas expressed in the MoSO model with other management systems, principles and practises?

To what extent does the content layout; text, diagrams and other graphics give you confidence that as you become familiar with the MoSO Model a recognisable and practical model of your own organisation could be constructed.?

To what extent does the content trigger ideas and opportunities for applying the principles and approaches Model in your organisation, to meet its requirements for sustainability?

Where to use?

Internal BT Management groups with Generic Operating System, TK

PDSA also good choice, FH

Voluntary Sector with three chosen elements,

Define topic for internal Management Group. AH

15.30 Other items;

General agreement that we prefer landing pages on Web content with linked .pdf's All

All authors to note that .pdf documents security should be set to allow printing, but all other restrictions set to not allowed. All

VALUES

Does MoSO change people's values? All

What are values of the MoSO Cooperative AC?TP

15.45 The way forward

Conference call to sign off validation plan, and initiate questionnaire – 01/04/2010 All

Next Workshop , Plan for proposed Open Space on 9th September, June 3rd. All

The Chartered Quality Institute, 12 Grosvenor Crescent, London SW1X 7EE
 Telephone: +44 (0)20 7245 6722 Fax: +44 (0)20 7245 6788 e-mail: info@thecqi.org

1 2010 Dates for Your Diary – Future DEMSIG Meetings
Thursdays: 03 June 2010; 09 September 2010; 02 December 2010