

CQI Deming Special Interest Group Meeting

Model of Sustainable Organisation (MoSO) Working Group

Date: 4 June 2009

Place: CQI London

ATTENDEES

Alan Clark	Chair
Malcolm Gall	Acting Secretary
Fabian Hiscock	
Alan Hodges	
Tony Korycki	
Will Pollard	
Derek Richings	
Esther Ridsdale	
Terry Rose	

Present for discussions on CQI website

Satvir Bhullar

Stuart Gregory

APOLOGIES for ABSENCE

Anthony Aitkin, Tony Brown, John Carlisle, Ray Charlton, Stephen Mason, Alan Mossman, Terry Peterson, Ronald Ward.

MINUTES OF LAST MEETING

Accepted.

CQI WEBSITE

CMS (Content Management System).

Training of TR and TK. Information for WP and MU (Mike Upstone).

Example pages of MoSO.

Items on the CQI website were displayed and explained. See the following URLs:

<http://www.thecqi.org/Community/Special-Interest-Groups-SIGs/Deming-SIG/The-Sustainable-Organisation>

<http://www.thecqi.org/Community/Special-Interest-Groups-SIGs/Deming-SIG/Voice-of-the-people>

<http://www.thecqi.org/Community/Special-Interest-Groups-SIGs/Deming-SIG/Deming-SIG-Meeting-Minutes>

Technical Document Formats for extensive texts.

For most users pdf attachments are readable. But not all corporations allow pdfs. It would be desirable for texts also to be readable in browser, but pop-ups, and bookmarking are possible.

The cooperation of CQI staff was gratefully acknowledged.

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ACTIONS

- | | |
|--|-------------|
| 1. Interact with Graphics Designer. | ACC |
| 2. Update Authors' Guidelines | TR |
| 3. Investigate Buttons/Interactivity(Quote needed) | ACC/TR/(FH) |

MOSO Development

The status of MoSO articles and author commitments are given in Appendix 1.

There was discussion upon the boundaries between some elements, eg Culture and Environment. FH undertook to review what he had written on Society and Learning.

Case Studies

AH undertook to start drafting guidelines for Case Studies.

MoSO Promotion

Description of MoSO model is to be given by AC at the next ADC meeting at the University of Warwick on 8/06/09.

DEMSIG Processes

Discussion of this item was moved to the next meeting.

Date and Place of Next Meeting

10/09/2009 at the CQI, London. The Agenda is on the DemSIG website

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APPENDIX 1

MoSO Status Matrix

ELEMENT / INFO BUTTON	AUTHOR	REVIEWERS	STATUS
1. MoSO Graphic	TP	Sub-group	Colours are muted on CQI website
2. Generic System	DR, TP, TB	TR	Available on Buzzword but material on CQI Website is more detailed
3. Leadership & Culture	AA, RC	DR, TR	No new material. AC to expedite.
4. Societal Influences / Learning	FH	TK	FH to review re Author Guidelines and interaction with 'the Environment'.
5. The Environment	TB	DR, MG	No new material. AC to expedite with TB. MG can develop material but will await FH.
6 Website Intro Pages	TP	AC, TR, AA	Material reviewed but is not on Buzzword.
7. MoSO Principles	TP	AC, TR, MU	Material reviewed but is not on Buzzword
8. Sustainability	TB	DR, AH	No new material. AC to expedite.
9. Dr. W. E. Deming	AC	TR, AH	First draft 12/06/09.
10 SoPK	MG	TR, AC	Available for moderation?
11. The PDSA Cycle	TP	MG, DR, AH	Available for moderation? Not on Buzzword.
12. The Role of Management	AA, RC	TR, TP	No new material. AC to expedite.
13. System Thinking	ER	AC, JC	Latest Buzzword material is from TP. AC to discuss with TP. ER version will appear by 3/7/09
14. Generic Transformation Process	TR,	TB, AA, AH	Ready for moderation?
15, People (OD, change mgt)	RC	TK, AA, AC	No new material. AC to expedite.
16. Innovation	MG, AM	DR, TP	Ready for moderation?
17. Voice of the Customer	TR	TK, TB	Ready for moderation?
18. Voice of the Process	TR	TK, AA, DR	Ready for moderation?
19. Voice of the People in the Organisation	TK	RC, AA	Material awaiting comments from AA/RC!
20. Case Studies	TB	TK, AH	No developments but FH will start one study.