

CHARTERED QUALITY INSTITUTE

DEMING SPECIAL INTEREST GROUP – WORKSHOP - 4th December 2008,

- SUB GROUP - 17th December 2008.

Present

Alan Clark Chair,
Alan Hodges,
Malcolm Gall,
Tony Brown,
Derek Richings,
Terry Rose,
Tony Korycki
Esther Ridsdale,
Anthony Aitken,
Terry Peterson Hon Sec.

Sub-group

Alan Clark,
Derek Richings,
Terry Rose,
Esther Ridsdale,
Anthony Aitken,
Terry Peterson.

Apologies

Will Pollard, Mike Upstone, John Carlisle, Ray Charlton.

Outcomes to be worked towards during the day

The meeting aim to finalise development of the open-source Model of Sustainable Organisation (MoSO), which is being evolved by DemSIG.

Project storyboard/(Quality plan) to include:

- Review of current articles for MoSO,
- Further development of MoSO,
- UK Deming Transformation Forum 2009.

Minutes of last meeting

Agreed.

Need to update Authors Guidelines.

TR

Need to revisit 'creative commons'

WP

Deming Principles – BoDK

TP prepared detailed outline of Dr. Deming's principles.

This seemed to be well received by the meeting. After feedback, some minor changes have been incorporated, (attached).

Following subsequent, off-line discussions, it needs to be emphasised that these are basic guidelines to Dr. Deming's thinking.

MoSO Development

Object is to have one definitive .pdf document, per MoSO "button" on CQI website, after validation process.

Entries need to grab the reader's attention;

- use of self examination-questions,[reorder for more emphasis]
- use of stories and quotes,
- use of questions,
- use of examples.

Meeting reviewed each element of the model, authors and reviewers have been defined, commitments to completion dates obtained.

Lead authors to arrange for up to three peer reviews after which the article is passed to the moderators – AC/TP.

Milestone status to be updated

DR

Aim is to have all documents on web-site by next meeting

ALL

It was felt that there was a need for a presentation covering the Sustainable Organisation including 8-12 memorable images. A small group was chartered to define such a presentation by end Jan 2009.

A basic outline has been prepared, for review by the larger group.

TP

Specific action points

Ensure that the current version of MoSO Storyboard is available on CQI website
TR / TP

Ensure that the current version of Milestones status is available on CQI website
TR / DR

Prepare Sustainable Organisation Principles by end December. TP

Scope out open-source, creative commons definition WP

Next meetings

March 3rd 2009

June 4th 2009

September 10th 2009

December 3rd 2009