

DID YOU HEAR THE ONE ABOUT THE BAR?

THREE MEN WALK INTO A BAR

The bar is fully licensed. The number of staff increases at busy intervals as part of its customer commitment policy. It has two fire exits and three fire extinguishers – all of which are tested on an annual basis. The landlord is undertaking a risk assessment to monitor the potential impact on staff of amplified music and entertainment at noise levels above 80db. On leaving, patrons are subtly reminded that they are in a semi-residential area. Quality matters.

YOU'D THINK ONE OF THEM WOULD HAVE SEEN IT

Quality professionals can work to improve every aspect of an organization, from how things are done to its potential impact on the environment. Well almost everything. www.thecqi.org

